

2025-2026 APCAT Community Safety Tips

Troncones and Majahua are peaceful and welcoming communities, but it's always good to stay informed, take basic precautions, and prepare your emergency plan and kit.

General

- Stay informed, follow local news, community groups, and listen to the radio.
- Register with your Embassy, save their emergency contact information.
- Prepare for Emergencies and Weather Events. Hurricane season is June-November.
- You can dial 911 for ambulance, fire, and police, but the local contacts below may be faster.

Cultural Awareness

- Learn basic Spanish.
- Build relationships with locals.
- Respect local customs & environment.
- Avoid displaying valuables, carrying excessive cash or multiple credit cards.

Crime

In the rare event of a crime, contact the local ejido Comisario.

- Florentino Vega Ayala (Spanish Speaking) +52 755-172-4697

Medical Safety

There are NO local hospitals. The nearest are in La Unión and Zihuatanejo.

- Troncones Pharmacy. Located on Main Street. RN Benita Manzanares (Spanish & English speaking) +52-755-102-7341
- Troncones Medical Clinic. M-F, 8am-3pm. Free to all, donations welcome. Located near La Mirador. Dr. Gustavo Velez (Spanish speaking) +52 755-103-0130
- Troncones Ambulance (Spanish speaking) +52 755-115-5282 or +52 753-146-9972
- Zihuatanejo Red Cross Ambulance (Spanish speaking) +52 755-554-2009

Water Safety

There are NO regular lifeguards. Educate yourself and guests about water safety, especially riptides. Local surf instructors have some training but may not be available when needed.

- Juan (Spanish & English speaking) +52 755-124-6576
- Arturo (Spanish speaking) +52 755-114-3184

Fire Safety

There is NO local Fire Department. Educate yourself and guests about fire safety.

- Install Fire Extinguishers, Fire Blankets, and Smoke Detectors. Check regularly.
- Zihuatanejo Bomberos Fire Dept (Spanish speaking) +52 755-554-7551

Driving & Road Safety

- Gas up in advance.
- Drive a low-profile vehicle - Luxury SUVs & trucks are targets.
- Avoid driving on highways at night due to risks such as wildlife, lack of cell service.
- Hire local professional taxi drivers.